By the Numbers:
Technology in North Carolina Public Libraries

Public libraries are a critical partner in closing the digital divide and promoting digital literacy in their local communities. Libraries provide free access to technology and services that allow people to apply for jobs, take online classes, and apply for needed services, among many other things. Libraries are often the only places in their communities that offer free technology training and one-on-one assistance. Below is a snapshot of the services offered by North Carolina libraries in 2014-2015.*

100% of NC libraries offer free access to broadband, computers, and productivity software. Nearly a quarter of libraries also offer photo-editing software and video/audio recording and editing tools.

NC librarians answered nearly **1.9 million** questions about technology last year.

Over **85,000** North Carolinians attended a computer skills class at their local library.

7.3 million North Carolinians used a public library computer in the last year and a further **1.9 million** used public library broadband from their personal devices.

Libraries offer a variety of online services including:

% of Libraries that offer:

Service	%
Consumer Health Databases	97%
Interactive Language Learning Tools	92%
Early Literacy Resources	90%
Homework Help	81%
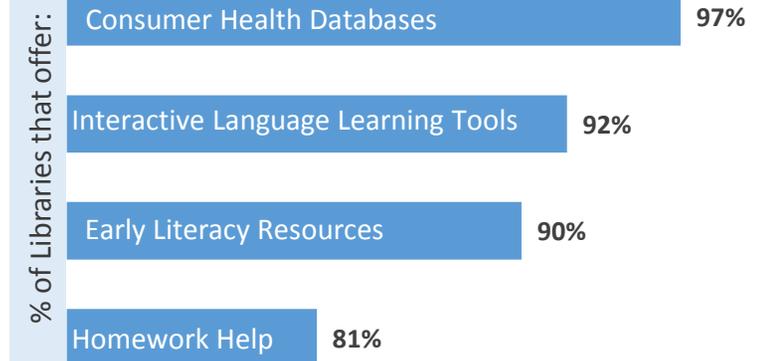
Over **40 million** visits were made to NC public library websites in the last year.

Collaboration

79% of North Carolina public libraries have an active partnership with local organizations to provide workforce development, social services, education and or health & wellness programming.
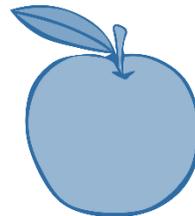
27% of libraries are designated community access points for health and human services information.

81% of libraries offer online resources for job seekers and career development. **58%** of libraries offer small business development resources.

*Data in this infographic comes from the FY14/15 Public Library survey and data gathered from the Edge Initiative project in North Carolina. For questions, please contact Amanda Johnson (Amanda.Johnson@ncdcr.gov)