The community impact of
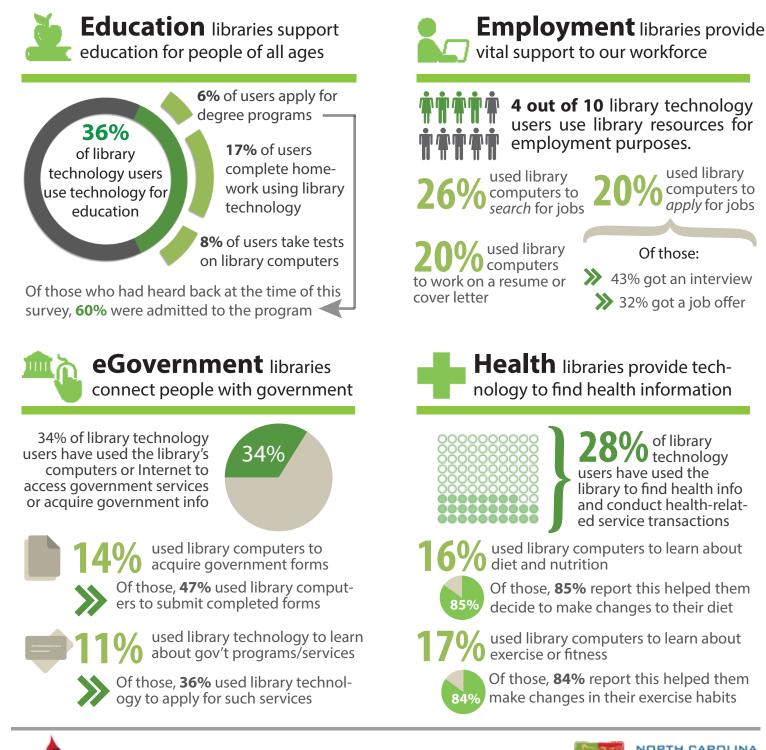# North Carolina libraries

In 2014 NC public libraries surveyed the patrons who use their public access technology. This is what they found.

Education libraries support education for people of all ages

36% of library technology users use technology for education

6% of users apply for degree programs

17% of users complete home-work using library technology

8% of users take tests on library computers

Of those who had heard back at the time of this survey, **60%** were admitted to the program

Employment libraries provide vital support to our workforce

4 out of 10 library technology users use library resources for employment purposes.

26% used library computers to *search* for jobs

20% used library computers to *apply* for jobs

20% used library computers to work on a resume or cover letter

Of those:
» 43% got an interview
» 32% got a job offer

eGovernment libraries connect people with government

34% of library technology users have used the library's computers or Internet to access government services or acquire government info

34%

14% used library computers to acquire government forms

» Of those, **47%** used library computers to submit completed forms

11% used library technology to learn about gov't programs/services

» Of those, **36%** used library technology to apply for such services

Health libraries provide technology to find health information

28% of library technology users have used the library to find health info and conduct health-related service transactions

16% used library computers to learn about diet and nutrition

85% Of those, **85%** report this helped them decide to make changes to their diet

17% used library computers to learn about exercise or fitness

84% Of those, **84%** report this helped them make changes in their exercise habits