

Workforce Development and Public Libraries

Highlights from North Carolina FY2013-2014

Across North Carolina, public libraries are contributing to workforce development by providing employment resources, one-on-one instruction and online job application assistance, classes on job skills, employment listings, job fairs, and collaborating with local partners on workforce development projects. Below is just a small sample of what NC public libraries accomplished during FY 2013-14.

Collaboration



NC public libraries collaborate with a variety of organizations such as NC Works, community colleges, local small businesses and workforce development organizations to offer career and technology skill building programs.



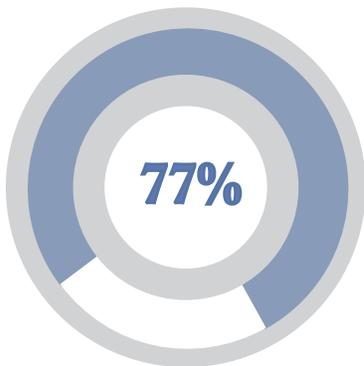
84% of NC public libraries offer technology classes.



2,764 career related programs were offered at NC public libraries.



56,587 North Carolinians attended a career or technology workshop at their public library.



77% of Americans ages 16 and older say free access to computers and the internet is a **very important** service offered by libraries.¹

47% of job seekers say help from the library finding or applying for a job is **very important** to them and their families.²

2m

NC Library staff answered just under 2 million job and technology related questions. That's a question from 2 out of 10 NC residents or 2x the attendance of the NC State Fair.

100%



100% of NC libraries provide access to job databases and other job opportunity resources.



References

1. Public Library Funding and Technology Access Study, http://www.ala.org/research/plftas/2011_2012
 2. Zickuhr, K. et al. "How Americans Value Public Libraries in Their Communities." Pew Research Center, Washington, D.C. (2013). <http://libraries.pewinternet.org/2013/12/11/libraries-in-communities/>
- All other data comes from the NC Annual Public Library Survey. <http://statelibrary.ncdcr.gov/ld/aboutlibraries/statistics.html>