Please take a moment to answer this anonymous survey about the library. All questions are optional.

**Section 1: Please check one answer for each of the following:**

|  |
| --- |
| 1. How would you rate each of the following library services? |
|  | Excellent | Good | Fair | Poor | Don’t know/Not applicable |
| Customer service | **[ ]**  | **[ ]**  | **[ ]**  | **[ ]**  | **[ ]**  |
| Collection (books, DVDs, music, newspapers, etc.) | **[ ]**  | **[ ]**  | **[ ]**  | **[ ]**  | **[ ]**  |
| Programs (classes, storytimes, etc.) | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Online services (website, catalog, research databases, etc.) | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| ILL (Inter-library loan) | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Library policies | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Computers and printers | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Internet access | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Facilities | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Hours of operation | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Overall, how would you rate the library? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |

**Section 2: We value your opinions. Please answer the following questions:**

2. What do you value most about the library?

3. How could the library or its services be improved, if at all?